






Know where to go for care



Tap **Get Care** and then **Help Me Decide** to get connected to the right site of care.

Type of care location	Examples of health issues	Average cost
 <p>24/7 eVisits</p> <p>Online questionnaire reviewed by BSW's provider team within one hour.</p>	<ul style="list-style-type: none"> Asthma medication refill Cold sore Cold, sinus infection or flu Eczema EpiPen refill Eye stye Female bladder infection Motion sickness Nail conditions Pink eye Seasonal allergies Skin irritations Swimmer's ear Vaginal yeast infections <p><i>COVID test and Paxlovid are unavailable on eVisit</i></p>	<p>\$0 for those enrolled in most BSW medical plans</p> <ul style="list-style-type: none"> BSW Health Plan members must link insurance in MyBSWHealth account
 <p>24/7 video visit</p> <p>Your first choice for a variety of common and low-acuity conditions. Use your mobile device or computer to connect with BSW's provider team.</p>	<ul style="list-style-type: none"> Acid reflux Common adult female problems COVID-19 Eye, ear and mouth pain Flu prevention/travel medications Lower back pain Minor headache Respiratory infections and allergies Skin and nail problems Sprains and strains Stomach concerns <p><i>Labs, medical certifications, X-rays and referrals not available</i></p>	<p>\$</p> <p>Usual primary care copays apply</p>
 <p>Primary care clinic</p> <p>When it's not an emergency and doesn't fit the criteria of a video visit.</p>	<ul style="list-style-type: none"> Acne Allergies Asthma Bladder infection Cold Dehydration Earache Flu Headaches Managing chronic conditions: <ul style="list-style-type: none"> Diabetes High blood pressure Pink eye Preventive health Quitting tobacco Sinus infection Sore throat Sprains Stomach concerns Well-woman exams Yeast infection 	<p>\$</p> <p>Usual primary care copays apply</p>
 <p>Urgent care</p> <p>When a non-life-threatening issue needs immediate attention.</p>	<ul style="list-style-type: none"> Back pain Cold Dehydration Escalating symptoms for chronic conditions: <ul style="list-style-type: none"> Diabetes High blood pressure Minor burns and cuts Minor eye injuries 	<p>\$</p> <p>Urgent care copays apply at traditional urgent care locations</p>
 <p>Emergency room</p> <p>Any condition you believe to be life-threatening.</p>	<ul style="list-style-type: none"> Chest pain Deep cuts or wounds Difficulty breathing Poisoning, overdoses and suicidal behavior Severe abdominal pain, coughing or vomiting blood Severe burns Severe head injuries Sudden loss of balance, vision change, facial droop, arm or leg weakness 	<p>\$\$\$</p> <p>Hospital average cost</p> <p>\$\$\$\$</p> <p>Stand-alone average cost</p>